

**FOI/EIR Requests received by service area, 01/04/21 – 31/03/22**

<b>Service Area</b>	<b>Total requests</b>	<b>Total answered in time</b>	<b>Percentage</b>
Asset Management	27	22	81%
Benefits	11	11	100%
Bereavement	16	16	100%
Business Rates	49	48	98%
Community Services	6	5	83%
Council Tax	18	18	100%
Democratic Services & Elections	5	5	100%
Env Health/Licensing	81	75	92.5%
Finance	27	24	88.5%
Fleet & Waste	41	37	90%
Housing Advice	32	28	87.5%
Human Resources	31	28	89.5%
ICT	24	22	91%
Legal	8	8	100%
Leisure Services	5	5	100%
Neighbourhood & Housing Management	34	31	91%
Parking Services	28	23	92.5%
Parks & Countryside	11	11	100%
Planning	82	76	92.5%
Strategy & Comms	23	23	100%
Private Sector Housing	7	7	100%
Procurement	19	16	84%
Technical Services	7	6	85.5%
<b>TOTAL/AVERAGE</b>	<b>592</b>	<b>545</b>	<b>92%</b>